

Sharon Benson

Human Resources Director, LloydsPharmacy Clinical Homecare

Sharon Benson is the Human Resources Director at LloydsPharmacy Clinical Homecare (LPCH), having joined in January 2023. Sharon's role at LPCH involves leading the human resources strategy as the organisation transitions to a standalone business. This includes creating a new organisational design to support operations that were historically managed by group central resources.

Sharon was drawn to LPCH by the opportunity to support an organisation focused on delivering one-to-one patient care in the community, particularly in oncology. She values the sense of purpose and the impact her role has on supporting valuable services, such as easing the burden on an overstretched NHS and healthcare service. Sharon finds great satisfaction in knowing that her efforts in attracting, developing, and retaining top talent across all areas of the business directly contribute to the improved lives of patients.

In her role, Sharon is committed to making LPCH a great place to work, where colleagues can fulfil their potential and develop long-term careers. Her goals include fostering a culture that not only attracts individuals passionate about healthcare but also ensures that LPCH's patients love the care and support they receive.

Prior to joining LPCH, Sharon was the HR Director at Sunrise Senior Living UK and Gracewell Healthcare, a luxury care home provider. Here, she successfully supported the divestment of the portfolio of homes to new operators following significant value creation through a commercially focused people strategy that generated in excess of £4m savings year on year. These achievements contributed to the organisation winning multiple prestigious awards, demonstrating her capability in navigating complex challenges such as the COVID-19 pandemic.

Sharon has also worked at Edison Young People, where she helped shape the organisation's future operating model and organisation design in preparation for growth. She also held senior positions at Studio Retail, Acorn Care and Education, and the Co-operative Group, where she led people and culture change programmes.

Sharon envisions LPCH as the leading provider of homecare services in the next 5-10 years, specialising in oncology services with a strong brand and reputation. Outside of work, Sharon is a devoted mother, supporting her son's grassroots football career as his biggest cheerleader. She enjoys watching drama or crime series to unwind and balances her self-confessed love for chocolate with regular gym sessions.

A fun fact about Sharon is that she and her classmates made it to the final of Cheggars Plays Pop on BBC many years ago, where she met iconic pop stars Haircut 100, Bardot and Big Country.